

White Paper

A Briefing on Investigation Intelligence

Audit and investigate faster
with enterprise search

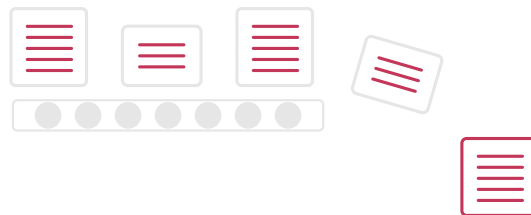


SINEQUA

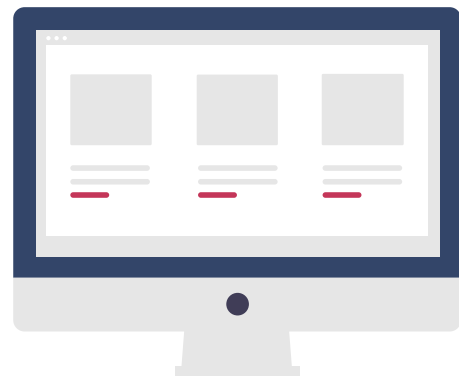
For today's auditors and investigators, data is both the answer and the problem. There's more of it than ever to help identify a threat or solve a crime, but there's simply too much of it for mere humans to sift through. The tools that exist today only work for investigations with predictable paths, where simple if-then rules suffice. But increasingly complex investigations and audits don't follow a straight line to the truth and require more intelligent solutions. Regulators, lawyers, risk managers, and compliance professionals face similar challenges.

90% of Information is Unstructured

You can't find what you can't see.
IT Audit Director



90% of the information relevant to investigations and audits hides in unstructured sources such as documents, emails, and chat messages. Yet, the common investigative and audit tools only handle structured information. As a result, investigators try to fill the gap with manual effort, wasting up to 10 hours per week hunting for clues.



Findings from the fields of Europe

(Source: How Audit and Compliance Leaders Can Change Their Thinking and Tools in 2021)

A new survey of 131 decision-makers across eight European countries, carried out by DII (*Drive Innovation Insights*) on behalf of Sinequa, uncovered how the thinking and tools of audit and compliance leaders are changing. Here are the top three findings.

Risk Roadblocks

Building a global view of risks is the destination for many risk managers. But the survey revealed three major roadblocks.

Top 3 factors adversely affecting a global risk approach in companies



➤ Diversity and volume of documents: **83%** of respondents



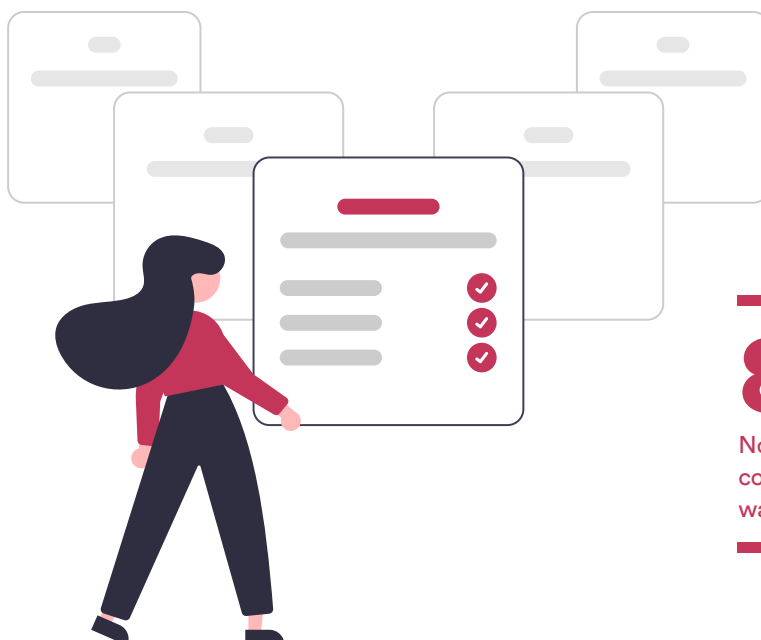
➤ Manual information processing: **82%**



➤ Sub-par technology tools and equipment: **77%**

Silo Stops

Qualitative interviews spotlighted that widespread data silos stop companies from seeing all their risks.



85%

No less than 85% of respondents considered access to information was difficult or at best “fair.”

Thoughts on Tools

Using digital tools in audit and investigation work was a worry for companies surveyed across all geographies. The survey identified three drivers for rethinking digital tools.

Three drivers to optimise operational performance in 2021



Provide smoother access to real-time information: **88%**



Improve the relevance of available digital tools: **77%**



Develop team skills through appropriate training approaches: **73%**

Read the full report for free.

Uncover the Facts Faster

Sinequa's Investigation Intelligence gives auditors and investigators a clear view into the black hole of unstructured data. With a complete picture of the data universe, AI and machine learning then speed up finding connections and spotting irregularities within the data. This allows auditors and investigators to spend less time gathering and analyzing intelligence, and more time identifying the potential threat, crime, risk, or opportunity.

- **Speed Investigations**

Reduce time spent searching and analyzing.

- **Mine Hidden Clues**

Make all your data visible and get ahead of emerging tasks.

- **Stop Bad Actors Sooner**

Reduce risks and losses by quickly identifying issues.



“Investigation Intelligence solves the puzzle of unstructured data for investigators. It uses AI to understand massive amounts of data. This saves investigators' time and means more complete investigations.”

**Anonymous
Investigation Analyst**

Benefits for Auditors and Investigators



Work faster. Relevant answers are tailored to each specific user. And these answers are delivered with lightning speed to accelerate audits and investigations. Also, as the user continues to search, the AI continues to learn and improve results.

Employee experience. You can customize Sinequa to different industries and roles by tailoring the user interface or building search-based applications. For example, the interface for an insurance investigator will look different than for a compliance analyst. This leads to a better employee experience and reduces training time and costs.

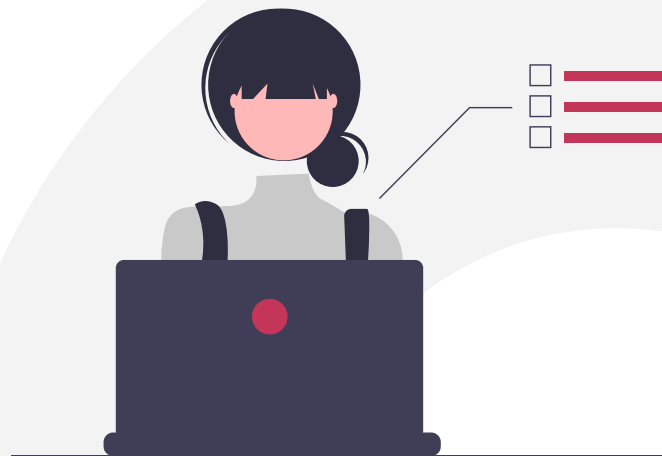
More understanding, less reading. Apply AI, Natural Language Processing (NLP), and machine learning analytics to preview content and detect patterns. Don't miss critical information. All this, without having to read every document.

Scale. Sinequa's platform is built to handle huge data volumes of any format (structured and unstructured) across all sources. As a result, auditors won't ever need to rely on a sampling approach.

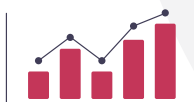
Trust: Sinequa works with the most complex, global organizations, where securing sensitive information is paramount.

How it Works

- 1. Index.** Our 200-plus connectors and over 350 content converters connect to data sources regardless of location, language, and format.
- 2. Understand.** Natural Language Processing (NLP) in over 20 languages processes and pulls meaning from vast volumes of documents and text.
- 3. Learn.** The more data it takes in, the more the platform learns and improves. And you can train and apply models at scale to automate data classification, such as auto-categorizing sensitive data.
- 4. Present.** Information is delivered in an environment that is tailored to each user and workflow.



Who it Works for



Auditors



**Compliance
Officers**



Regulators



**Government
Investigators**

Accelerate Audits and Achieve Missions Quicker



A Solution for Investigation Intelligence, a Platform for Much More

Sinequa easily absorbs new content and extends to multiple roles, use cases, and search-based applications that deliver ongoing returns. Start with Investigation Intelligence; expand to Expert Finder, Sensitive Data Discovery, and 360° Views of what matters to your business –a customer, a project, or anything else.

About Sinequa



Sinequa serves both large and complex organizations with the most complete enterprise search ever. Customers employ our intelligent search platform to connect all content (both text and data), derive meaning, learn from user interactions, and present information in context. This solves content chaos and informs employees through a single, secure interface. They get the knowledge, expertise, and insights needed to make informed decisions and do more, faster. These organizations accelerate innovation, reduce rework, foster collaboration, ensure compliance, and increase productivity. Become Information-Driven™ with Sinequa.

For more information visit www.sinequa.com